# Support Offer for the delivery of the SEND Reforms

The Department for Education has commissioned a range of support for Local Areas to support their delivery of the SEND reforms. Below describes the offer of support for regions between now and March 2018 including both flexible and prescriptive elements based on identified need agreed with the DfE.

Note: Where support is delivered by the Delivering Better Outcomes Together (DBOT) consortium below and a specific event/workshop has been identified the venue costs will be included in this offer of support.

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| **Area of support** | **Delivered by** | **What we can offer** | **Further details** | **How you can access this support** |
| **Regional Support – SEND Regional Networks** | Mott MacDonald (DBOT) | 90 regional flexible support days in total to be shared across all 9 regions based on need | * Examples of what this support could be used for include: * Provision of direct support to SEND Regional Leads (including planning time and other ‘behind the scenes’ activity). * Regional events (including cluster groups, seminars, workshops etc.) * Support in developing regional resources and tools * Training and other events for stakeholders * Supporting regions with the development of a sustainable approach | For more information please email SENDdeliverysupport@mottmac.com  or call 0207 651 0308  Mott MacDonald regional contacts:  **WM, SW and NE**  Megan Grantham  [Megan.Grantham@mottmac.com](mailto:Megan.Grantham@mottmac.com)  **EM and SE**  Natalie Fisher  [Natalie.fisher@mottmac.com](mailto:Natalie.fisher@mottmac.com)  **Y&H and EoE**  Mary Wood  [Mary.Wood@mottmac.com](mailto:Mary.Wood@mottmac.com)  **NW**  Scott Boyd  [Scott.Boyd@mottmac.com](mailto:Scott.Boyd@mottmac.com)  **London**  Pam Kemp  [Pamela.Kemp-mm@mottmac.com](mailto:Pamela.Kemp-mm@mottmac.com) |
| 2 Team Around the Region meetings and support in development of the regional delivery plan | * Deliver a session in each region where delivery partners come together to articulate their offers of support and agree how to work with the regions. * A follow up meeting to be held later in the year bringing delivery partners together to review progress against the delivery plan and agreeing any remaining support. * Supporting regional leads with the development of a regional delivery plan |
| 5 national SEND Regional Leads Network Meetings | * To enable cross regional networking and sharing of experiences * To promote change and support continuous improvement within the regions * Agenda items will be identified based on need and in conjunction with the DfE and the Regional leads |
| Single point of contact for incoming and outgoing communications and support for the SEND Regional Networks via a phone and email helpdesk. | * Facilitation of cross regional interactions between networks. * Sharing of national messages to SEND Regional Leads to cascade. |
| **Joint working with transitions** | Council for disabled Children (DBOT) | A total of 9 regional workshops (1 per Local area) for health and local authority commissioners, with Parent Carer Forum representation. | * These workshops will focus on inspection, self-evaluation and audit to support commissioners in understanding how best to use the LA and CCG audit tools to prepare for the Local Area SEND inspections and plan for improvement | CDC will liaise with Regional Leads to agree dates and locations for these sessions. Discussions are already taking place. Venue costs are included in offer of support. |
| Flexible days (Delivered on regional basis and allocated according to local need). | * Flexible days to support local areas in delivering the integrated working model required by the SEND reforms from a flexible menu of options. This could include area workshops, action planning, targeted interventions, and specifically targeted resources and support. * Within this allocation NDTi have some flexible days for areas wishing to focus on transition to adult health and social care services. | Following regional workshops, CDC will work with Regional Leads to understand need in local areas and how best to use this resource.  They will also work with areas post-inspection, which have been identified as needing further support. They will work with Regional Leads and DfE SEND Advisors to identify areas. |
| 6 national Accelerated Working Groups (AWGs) for identified LA and health colleagues from local areas and national partners. | * The purpose of these AWGs is to identify practice based solutions for a number of issues identified by local areas as problematic and inform the production of products/resources to help local areas address these issues. Each group will meet twice in the year (Q2 and Q4). Topics to be covered include: * Systematic information and data sharing across agencies, including digital solutions to support good quality individual advice * Personalisation, including personal budgets and Integrated Personal Commissioning * Commissioning for outcomes * Ensuring alignment of key change programmes relevant to SEND * Transitions between children’s and adult’s services across health and social care. To be focussed on 19-25 cohort (Transition AWG led by NDTi) * Leadership (Leadership AWG to be led by NDTi) | Using intelligence gathered at regional workshops and through Regional Leads, CDC will invite key stakeholders from local areas, national programmes and partners, to be involved and share effective practice/solutions. If someone from a local area would like to be involved, please contact the CDC representative for your region via the Regional Lead. |
| A further 9 regional workshops (1 per area) or equivalent regional flexible days. | * An offer of a workshop in each region to enable face to face sharing of the learning and products from the AWGs and the local areas who have drawn down consultancy days. * An alternative offer of drawing down training or consultancy days to meet regionally identified needs in tackling implementation issues. | Working with Regional Leads CDC will establish whether there is appetite for a further regional session or if further flexible days would be more useful. |
| **Preparing for Adulthood (PfA)** | Preparing for Adulthood (DBOT) | Liaison with Regional Leads to support them in integrating the PfA agenda within regional networks and activity. | * Attendance at meetings with regional leads, telekits or other network meetings where most appropriate. | PfA regional contacts:  **NE and Y&H**  Pat Bullen  [Pat.Bullen@ndti.org.uk](http://pims01/pimsdav/nodes/2111496148/Pat.Bullen%40ndti.org.uk)  **NW and London**  Linda Jordan  [Linda.Jordan@ndti.org.uk](mailto:Linda.Jordan@ndti.org.uk)  **WM and SW**  Carol Robinson  [Carol.Robinson@ndti.org.uk](mailto:Carol.Robinson@ndti.org.uk)  **SE**  Julie Pointer  [Julie.Pointer@ndti.org.uk](mailto:Julie.Pointer@ndti.org.uk)  **EM and EoE**  Ellen Atkinson  [Ellen.Atkinson@ndti.org.uk](mailto:Ellen.Atkinson@ndti.org.uk) |
| 50 flexible support days in total to be shared across all 9 regions based on need | * Delivery of support days decided through Team around the Region meetings or monthly regional telekits. * Days to be selected from a menu of support but will include key themes relating to PfA, for example: * Employment * PfA from the earliest years * Independent living * Engagement of parent/carers and children and young people * Friends, relationships and community |
| Support in holding 2 PfA Learning network meetings in each region | * Supporting practitioners across the region to build on existing networks and maintain sustainable PfA networks going forward to enable ongoing peer learning in relation to PfA. |
| Sharing information and advice on PfA and best practice through:   * Sharing best practice from demonstration sites * PfA website, twitter and YouTube * Publication of Bi-annually e-bulletin * Host and manage a national information email and telephone line. | Resources used to share information:   * www.preparingforadulthood.org.uk * @pfa tweets * https://www.youtube.com/user/PrepforAdulthood * Have you signed up to the PfA e-bulletin http://www.preparingforadulthood.org.uk/what-we-do/best-practice-and-information/e-bulletin which shares updates on issues relating to the PfA aspects of the reforms, learning from the programme and key resources. * Email: info@preparingforadulthood.org.uk * Phone: 01225789135 |
| **SEND Adviser service** | Mott MacDonald (DBOT) | Support regional activity | * Each region will have access to a dedicated SEND Adviser to support the region. | SEND advisers for each region are as follows:  **EoE and EM** - Charlie Palmer  **NE and NW** - Cath Hitchen  **Y&H** - Elaine Baulcombe  **SE and London** - André Imich  **SW -** Anne Porter  **WM** – Steve Huggett |
| **IASSN** | Council for disabled Children (DBOT) | **This support offer is specifically for work with and on IASS** | | For more information contact [drussell@ncb.org.uk](mailto:drussell@ncb.org.uk) |
| Independent accredited legal training for all IASS | * This training is for IASS staff and volunteers only |
| 2 training sessions on Post 16 support | * This will be commissioned from PFA and will be for IASS staff |
| 2 sessions of additional training | * Work with IAS services to identify area of needs, this is likely to look at personal budgets |
| 9 visits/training sessions on engaging children and young people | * Provide support, training and resources to develop/ enhance IAS provision to children and young people. |
| Attend regional IAS meetings | * Attendance at least 18 regional meetings. |
| Updates to IAS services on latest news, research, trends, and policy | * A digest circulated fortnightly containing information about news stories, new research, and new policies which are relevant to IAS work – this is available to anyone |
| National website and phone line | * A website and phone line directing parents, children and young people to their local IASS. * <http://www.iassnetwork.org.uk/> |
| Advice and Information for LAs on commissioning/supporting IASS | * Contact [drussell@ncb.org.uk](http://pims01/pimsdav/nodes/2111496148/drussell%40ncb.org.uk) for more information. |
| **SEND Leadership Development** | NDTi (DBOT) | SEND leadership development programme:   * Available for 40 SEND managers/leaders with strategic responsibility for leading the delivery of SEND reforms in the local area * 5 modules delivered over 5 two day residentials, run from September 2017 to May 2018 | * Applications, preferably in pairs from local authority areas (pairs can be two LA managers who are not in a direct line management relationship e.g. from education and social care) or one LA manager and an NHS partner. Single applicants will also be accepted where a pair cannot be identified. Application details found at: [www.ndti.org.uk/our-work/our-projects/leadership/leadership-training](http://www.ndti.org.uk/our-work/our-projects/leadership/leadership-training) . The closing date for applications is 19th June 2017 * Cost is £875 per person per place. | For an informal conversation, call Rob Greig on 01225 789135 or email  [rob.greig@ndti.org.uk](mailto:rob.greig@ndti.org.uk) |
| **Parent Carer Participation via**  **National Network of Parent Carer Forums (NNPCF)** | National Network of Parent Carer Forums (NNPCF) | The NNPCF are able to gather intelligence from and disseminate information to parent carer forums.  Strategic participation at local, regional and national level.  Working closely with forum representatives at regional level. | * The NNPCF is made up of every DfE funded parent carer forum in the country. The forums are pan-disability and committed to co-producing strategic solutions with the LA, CCG and others in their area in a solution focused, evidence based way to ensure that the voice of parent carers is at the heart of the reforms. Each region has a regional representative (2 for London) who gathers intelligence from the forums which can be specific to an area, part of a regional picture or feed into the national picture. The regional representative will disseminate information to the parent carer forums. * Parent (Regional) representatives to attend ALL regional events to ensure robust discussion and that the voice of the parent carer is heard. Ensuring that the voice of the local forums are part of the regional discussion. * Encouraging local forums to attend as many events and meetings as they are able to promote co-production and participation in all that is done locally regionally and nationally | Single point of contact: [info@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/info%40nnpcf.org.uk%20)  Regional contacts: [london@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/london%40nnpcf.org.uk%20) [southwest@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/southwest%40nnpcf.org.uk%20) [southeast@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/southeast%40nnpcf.org.uk%20) [eastofengland@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/eastofengland%40nnpcf.org.uk%20) [westmidlands@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/westmidlands%40nnpcf.org.uk%20) [eastmidlands@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/eastmidlands%40nnpcf.org.uk%20) [northwest@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/northwest%40nnpcf.org.uk%20) [yorksandhumber@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/yorksandhumber%40nnpcf.org.uk%20) [northeast@nnpcf.org.uk](http://pims01/pimsdav/nodes/2111496148/northeast%40nnpcf.org.uk) |
| **Parent Carer Participation** | Contact a Family Parent Participation Team | A named Parent Carer Participation Advisor for every local area and support for the development of regional participation structures.  Administration and support of DfE grant  Health resources | * Parent Carer Participation Advisors (PCPAs) work closely with the DfE funded parent carer forum in each local area in England to support the development and sustainability of parent carer participation. * PCPAs are also available to support statutory partners by providing guidance on navigating challenges that may arise in the pursuit of partnership working and co-production. They are also able to support with the development of regional parent carer participation arrangements with statutory partners. * The PCPAs are trained interpersonal mediators and have skills, knowledge and experience in participation and co-production. * As well as supporting the parent carer forum in each local area, PCPAs also have responsibility for a named region and will work in partnership with the regional NNPCF Steering Group member to support all the parent carer forums in that region to meet at least termly to network, share, support and develop a cohesive regional structure for parent carer participation. * Support with grant applications and grant monitoring from their PCPA team. * Administration of the grant application and monitoring process to ensure that the grant application and monitoring meet the defined conditions of grant as set by the DfE. * Information and resources to support forums’ engagement with health partners locally, and routes to provide feedback on forums’ experiences to NHS England and other health bodies via our Strategic Health Manager | To find out the named Parent Carer Participation Advisor for your local area or region, please click [here](https://www.cafamily.org.uk/media/961061/ppt_contacts_sept_2016.pdf)  For information about the grant process, please click [here](https://www.cafamily.org.uk/get-involved/parent-carer-participation/parent-carer-participation-grant-and-monitoring-(england)/)  To find out about Contact a Family’s health work, click [here](https://www.cafamily.org.uk/get-involved/parent-carer-participation/improving-health-services/) |
| Online and other resources | * Contact a Family have a range of online and other resources to support parent carer participation available for use by parent carers or practitioners. They include:   + Template policies and procedures   + Webinars, videos and associated supporting materials   + Films on co-production   + Our Joint Bulletin – News and information for forums from CaF the NNPCF   + Information and guidance relating to the DfE Parent Carer Participation Grant   + Annual Event and NNPCF AGM   + Annual report on Strengthening Parent Carer Participation   + Freephone helpline, online, social media and web support   + Anonymous helpline data for forums to help to prioritise key issues and themes for their local work | If you would like to be notified of their upcoming webinars please contact [parent.participation@cafamily.org.uk](mailto:parent.participation@cafamily.org.uk)  If you would like to sign up to receive their joint bulletin, please click [here](http://cafamily.us2.list-manage1.com/subscribe?u=9eee2b1f9768ecfa9240bb161&id=1616de104a) |
| Targeted, intensive support | * Genuine, meaningful parent carer participation and co-production takes sustained commitment, time, energy and understanding by all partners to get right. For a variety of reasons, it may be challenging or may go awry despite the best of intentions. To help with such situations, Contact a Family are able to provide intensive, targeted support from skilled and experienced Associates. Parent Carers, Local Authorities, Health Partners or voluntary sector partners can discuss additional targeted support by contacting the named Parent Carer Participation Advisor for the local area they are from. | To find out the named Parent Carer Participation Advisor for your local area or Region please click [here](https://www.cafamily.org.uk/media/961061/ppt_contacts_sept_2016.pdf) |
| Support to the National Network of Parent Carer Forums NNPCF | * Contact a Family will continue to provide operational support to, and work in partnership with, the NNPCF steering group in 2017/18. The NNPCF Steering Group are funded to enable parent carer representation and co-production in regional and national strategic decision making. All DfE funded parent carer forums are members of the NNPCF, which creates a network of over 83,000 parent carers, whose feedback and experiences they draw from to ensure their representatives are informed by local and regional intelligence. | To find out more about the NNPCF please visit [www.nnpcf.org.uk](http://www.nnpcf.org.uk) |
| **Strategic Reform Partner** | Council for Disabled Children | Provide expert advice to DfE and develop resources and toolkits to support local areas to implement the reforms | * CDC host an online Resources Hub which includes briefings, advice and guidance for health, education and social care practitioners. | [www.councilfordisabledchildren.org.uk](http://www.councilfordisabledchildren.org.uk) |
| **Improving access and inclusion in the early years** | Council for Disabled Children | Two action learning sets in each region | * The first round of action learning sets, taking place from April 2017 onwards, will focus local areas on applying existing learning and developing a strategic approach to supporting early years settings. CDC will help attendees consider how recent funding and policy changes in the early years can mesh with work they are already undertaking in relation to SEN and disability, and using their supported self-evaluation tool they will support areas to develop a local strategy. Key to their success will be the extent to which they can bring together different teams, from education, health and social care, and from each local area. Their goal is a high level of joint attendance at regional workshops and joint action plans to start the strategic process. * Later in the year, a second round of learning sets will support dissemination of successful approaches and enable all local areas to benefit from the more bespoke work taking place in individual areas. | For more information please contact Afope Adeniyi  [AAdeniyi@ncb.org.uk](mailto:AAdeniyi@ncb.org.uk) |
| Bespoke support to improve access and inclusion in the early year (1 session per region) | * CDC will be providing bespoke support for individual areas to tackle specific local challenges in their early years sector. This flexible offer will focus on supporting local areas where CDC can have the most impact and where there is learning that can be useful to other areas. |
| Support to Information Advice and Support Services (1 training day in each region) | * IASS have a statutory role supporting children, young people and their parents with advice,information, and support relating to special educational needs and disabilities. CDC will be delivering tailored support to these services to improve their offer to parents and children in the early years. |
| **Young Persons Participation** | Council for Disabled Children | A total of 9 regional learning events (1 per Local area) for health and local authority practitioners | * These workshops will focus on developing local strategic participation and regional support structures that help embed children and young people’s participation. The workshops will also look at how to use the participation module of the LA and CCG audit tools to audit, self-evaluate and develop actions plans. * Regions will be able to choose from a menu of flexible modules to create a bespoke event; and there will be a focus on peer moderated solution building and action planning. * For those regions who want to look at a specific implementation issue in more detail, they will be able to draw down the training or consultancy offer below. | Regional events will be promoted through SEND regional leads |
| A total of 15 training and coaching opportunities as either LA/CCG workshops or support sessions | * Provision of 15 bespoke training workshops to LA/CCG professionals to support local areas to develop their CYP participation. * Initial scoping of individual need with LA leads and national team, agenda and modules agreed between local area and the young people participation teams. All workshops will be co-produced with young people. * Focus is support for LAs/CCGs to develop strategic work, ideas and strategies for ongoing CYP participation and to evidence the strategic engagement of CYP in decision making ready for area inspections. * The offer can alternatively be delivered in the form of coaching days for those who undertook training workshops in Yr1**.** | Contact Pam Shaw (CDC)  [pshaw@ncb.org.uk](mailto:pshaw@ncb.org.uk)  or  Lynn Horsfield (KIDS)  [Lynn.Horsfield@kids.org.uk](mailto:Lynn.Horsfield@kids.org.uk) |
| **Independent Support** | Council for disabled Children | Support and training for Independent Supporters | * This support offer is directed at funded agencies and services who have recruited Independent Supporters. * Training is open to LA staff | For more information contact:  Martin Bull  [mbull@ncb.org.uk](mailto:mbull@ncb.org.uk) |
| **Social Care** | Council for disabled Children via Strategic Reform Partner contract | Up to 5 flexible days per region to support development of Social Care practice and understanding of the role of Social Care in relation to the reforms. | Examples of what this support could be used for include:   * Embedding successful practice for developing and sharing social care advice * Supporting preparation and facilitation of workshops including provision of subject expert input and dissemination of learning from other regional work * Supporting the development and engagement of Social Care peer networks/regional practice development groups * Identifying areas of challenge and developing local solutions * Improving local understanding and practice re: Mental Capacity Act and supported decision making, use of thresholds, short breaks, use of section 20, parent carer needs assessments * Supporting development of other local priorities related to Social Care | To discuss your regional priorities and access the offer or for more information, please contact  Caroline Bennett [cbennett@ncb.org.uk](mailto:cbennett@ncb.org.uk) and/or 020 7843 6061 |
| Support development of Social Care practice and understanding of the role of Social Care in relation to the reforms. | * E-learning – Introduction to Social Care and the SEND reforms to be available from 1st September 2017. * The e-learning will reflect the guidance produced by CDC on:   + **The role of social care in implementing the Children and Families Act**   [www.councilfordisabledchildren.org.uk/resources/the-role-of-social-care-in-implementing-the-children-and-families-act](http://www.councilfordisabledchildren.org.uk/resources/the-role-of-social-care-in-implementing-the-children-and-families-act)   * + **Identifying the social needs of disabled children and those with SEN as part of EHC assessments and plans**   [www.councilfordisabledchildren.org.uk/media/1107462/identifying-the-social-needs.pdf](http://www.councilfordisabledchildren.org.uk/media/1107462/identifying-the-social-needs.pdf)   * This will ensure a basic or refresher level of learning for those wishing to attend the face to face workshops as outlined above. | To discuss your regional priorities and access the offer or for more information, please contact  Caroline Bennett [cbennett@ncb.org.uk](mailto:cbennett@ncb.org.uk) and/or 020 7843 6061 |
| Single point of contact for queries related to Social Care via email | * Signposting to appropriate information or resources * FAQ’s will be collected and responses will be published | Send queries to: [cgoodall@ncb.org.uk](mailto:cgoodall@ncb.org.uk) |